



Martha K. Bradt, MBA, CPHIMS
Health Claims Concierge LLC

About Health Claims Concierge LLC

Since 2012, Health Claims Concierge LLC has been helping individuals and families with their health insurance needs including electronically filing and tracking out of network claims, appealing claims when necessary, talking to providers to iron out problem claims, advising clients on insurance coverage questions, and other matters as agreed upon. In particular, Health Claims Concierge LLC handles hundreds of behavioral health claims every year. Current clients reside in the New York, California, Connecticut, Massachusetts, New Jersey, Illinois, Virginia, and the District of Columbia.

Professional Background

Martha K. Bradt (Marty), founder, is a licensed insurance consultant in New York, Connecticut, Massachusetts, Virginia, and elsewhere where required. Marty's background includes over 30 years in technology and healthcare. She holds a business undergraduate degree from the University of Colorado and an MBA from Stanford University as well as a certificate in health information technology from HIMSS, the Healthcare Information Management and Systems Society.

Marty is passionate about helping her clients recoup the money owed to them by their insurance companies.

How Long Have I Been a CAP: Since 2012

Services Provided:

- * Submitting and Tracking Out of Network Health Claims - including medical, mental health, dental, speech therapy, physical therapy, travel insurance, even pet claims
- * Corresponding with providers to help get claims processed
- * Verifying accuracy of laboratory, radiology and medical bills prior to payment
- * Paying bills for clients
- * Filing health claims for ex-patriates
- * Recouping flexible spending account (FSA) and health savings account (HSA) monies
- * Advising on Open Enrollment including a review of plan options, walking clients through FSA and HSA options
- * Resolving Coordination of Benefits issues for clients with multiple insurances
- * Identifying elder-care concierge options
- * Submitting medical appeals when necessary

International Services Provided? Yes
Pro Bono Services? On a limited basis