

HEALTH CLAIMS RESOLUTIONS

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Professional Background

I am a registered nurse with more than thirty years of clinical experience. I earned my Bachelor of Science in Nursing from the University of Michigan and a Master of Jurisprudence in Health Law from Loyola Law School. Thereafter, I worked for five years with the Illinois Attorney General's Office, Health Care Bureau. There, I supervised the mediation department, advocating for consumers who contacted the Bureau with medical insurance disputes. Upon moving to California in 2004, I opened the doors of Health Claims Resolutions.

Qualifications

My nursing knowledge, including first hand knowledge of operating rooms, emergency rooms, multiple procedures and charges, allows me the ability to work with clients who have questions and concerns about medical visits and hospitalizations. My master in health law is a significant asset in achieving success for clients.

Services We Provide

- Organize your insurance statements
- Confirm your insurance is paying according to your policy
- Oversee entire claims cycle and intervene as needed
- Act as your liaison for both your medical providers and your insurer
- Thoroughly review your medical bills
- Mediate patient-physician conflicts (also work with dentists, pharmacies.)
- Resolve billing issues and obtain refunds
- Work with collection agencies
- Explain COBRA, HIPAA, ERISA
- Coordinate multiple health plans (Medicare, secondary insurers.)
- Address quality of care issues and act as your advocate

Services Location

Southern California

Pro-bono Services

I offer a free consultation or up to one hour at no charge.