

Personal Financial Care LLC

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Professional Background: Native New Yorker with background in Law Firm Administration. Became a Daily Money Manager in 1994 and Certified Senior Advisor in 2011. My practice focuses on assisting those who cannot take care of their day-to-day financial affairs and/or those who don't like to open their mail! As all my clients have health insurance, I began filing and tracking their claims. That grew into appealing denials, reviewing current policies, and assisting people in their applications for medical, supplemental and drug plan insurance.

What Qualifies me to be a CAP

25 years of working with medical claims, appeals, Long Term Care issues. I have had the privilege of being trained through the NYS Office for Aging by the Health Insurance Information Counseling and Assistance Program (HIICAP) that educates the public about Medicare, Medicaid, managed care and other health insurance options and issues.

How long have I been a CAP – Since 2009

Services Provided:

Review medical bills

Submit and track medical claims, resolve issues, and obtain reimbursement

Appeal denials

Review current health insurance policies

File for Long Term Care benefits

Obtain health aide hours and submit and track Long Term Care claims

Manage reimbursement process for employer mental health benefit program

Manage addiction rehab claims

Services Location: New York

Pro Bono Services: Depending upon situation